## Effective Immediately: October 12, 2023

## **Important Notice Regarding Israel and Palestine Destinations**

Due to the volatile situation in Israel and Palestine, we have made the decision to temporarily suspend coverage for travel to these destinations. This decision is driven by our commitment to ensuring the safety and well-being of our policyholders, as well as the current risks associated with travel to these areas.

**Effective immediately**, Azimuth Risk Solutions will not be offering travel medical insurance products for travel to Israel and Palestine. We understand that this may impact some of our members who are currently in the affected areas or have plans to travel there soon.

For the individuals who are already traveling in Israel and Palestine and potentially in harm's way, we want to assure you that we stand by the terms of our policy. Our primary concern is the safety and security of our policyholders, and we will do everything within our power to support and assist them during this challenging time.

We will continue to closely monitor the situation and provide timely updates on the resumption of coverage for these destinations. Our priority remains the well-being of our policyholders, and we are committed to reevaluating the situation as it evolves.

Please ensure that the temporary suspension of coverage for Israel and Palestine is communicated to our clients and prospective travelers. If you receive any queries or require additional information, please don't hesitate to reach out to our customer service team or myself.

Thank you for your attention to this matter. Together, we will continue to navigate the complexities of the travel insurance landscape and provide the best possible service to our valued policyholders.

Warm regards, Azimuth Risk Solutions